

Appendix 2

Acknowledgements and contacts

MLA North East and the North East Regional Museums Hub commissioned CHE Associates, Jael Edwards, Kathy Cremin and Abi Hackett, to design and develop an indicator bank, which will support museum, library and archive staff to use the GSO framework in planning, delivery and evaluation of services. This work was funded by MLA North East through the Commissioned Projects Grant Programme.

For further information on this Indicator Bank

You can contact the North East Regional Museums Hub at Discovery Museum, Blandford Square, Newcastle upon Tyne, NE1 4JA, Tel: +44 (0)191 230 2156 or by e-mail at hubadmin@twmuseums.org.uk

For further information on Generic Social Outcomes

You can contact the Museums, Libraries and Archives Council (MLA) at Grosvenor House, 14 Bennetts Hill, Birmingham B2 5RS; Tel: +44 (0)121 345 7300 or their website - <http://www.mla.gov.uk/>

In addition you can go to the ILfA Website - a self-help improvement framework for museums, libraries and archives - <http://www.inspiringlearningforall.gov.uk/>